

## 6: Find People to Help

### New Consultant Training

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These lessons are for new family history consultants. The instructor can be another consultant, a priesthood leader, or a family history center director or staff member. This is an outline for a class. Videos and handouts (PDFs) are available for these lessons at <https://www.lds.org/callings/temple-and-family-history/family-history-consultants>. If you want to use the videos and handouts, you can download them before you teach the lesson.

#### Teaching Tips

- Provide a time when new consultants can use their own family tree to practice what they learn on FamilySearch.org. It can be at the end of class or at another assigned time. Make sure there are enough people to help answer questions and provide support.
- Consultants will have many questions. Answer what you can in class, but do not let the class get sidetracked. If necessary, ask class members to write down questions to ask at the end of the class.

### Lesson

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Report	Ask the class members to report on their assignments of reserving names for temple ordinances and performing the temple ordinances. Allow them to share what they learned.
Introduction	There are many ways you can find people to help. Family history consultants can assist priesthood leaders in the work of salvation, including helping new converts find names for temple baptisms, reactivating members, and assisting missionaries.
Video	<a href="#"><i>Assisting the Ward Council</i></a> (4:12)
Discussion	<p>Question: How can family history consultants help new members?</p> <p>Consultants can help new members find ancestors who need temple baptisms. They act as a friend and help them be nourished by the good word of God. New members can feel the Spirit as they prepare names and go to the temple to do baptisms and confirmations for deceased family members.</p> <p>Question: How can family history consultants help prospective missionaries?</p> <p>Consultants can help prospective missionaries print a four-generation pedigree chart and collect family stories, which is part of their missionary preparation. They can also help them become familiar with FamilySearch.org, which may help with their missionary work.</p> <p>Family history consultants may work with various auxilliary groups in the ward. The following videos give tips for working with youth and Church members.</p>
Video	<a href="#"><i>Working with Youth</i></a> (4:38) <a href="#"><i>Tips for Helping Members</i></a> (five videos, about 14 minutes total)
Discussion	<p>Question: What are some tips for working with youth?</p> <ul style="list-style-type: none"><li>• Let them use technology.</li><li>• Provide support, but don't take over.</li><li>• Let them lead.</li></ul> <p>Question: What are some tips to keep in mind when helping Church members?</p>

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- Start with stories.
- Help them have a positive experience.
- Teach people, not lessons.
- Help them act in faith.
- Help them to progress.

### Demo

As you help ward members with their family history, you will find questions you cannot answer and areas where you would like to learn more. Demonstrate the following resources:

1. On FamilySearch.org, click **Get Help**, and **Find Local Help**. Point out that contact information for family history consultants is displayed. They can also view and search for family history centers. A family history center may have additional resources available. The staff at a family history center may be able to provide further training on FamilySearch.org and answers to research questions.
2. On FamilySearch.org, click **Get Help**, and point out that FamilySearch support is available through the phone, live chat, or email. Support is another resource for answers about FamilySearch.
3. Under Get Help, click **Help Center**. Point out the resources and training available.
4. Click **Learning Center**. Discuss how you can learn more about FamilySearch.org and researching family names using the resources listed in the Learning Center.
5. On LDS.org, review additional resources at <https://www.lds.org/callings/temple-and-family-history/family-history-consultants>.
6. On the LDS.org consultant page, point out the Stay informed link for consultants to receive email notices with news and information helpful for family history consultants. Encourage new consultants to select the news they would like to receive.
7. At the top of any page in LDS.org, click **Resources**, and then click **Media Library**. You can use the photos and videos in the Media Library when teaching classes or meeting with individuals and families.

### Assignment

Do one of the following:

- Meet with the high priests group leader to discuss some of the ways consultants can help with the work of salvation and to identify ward members to work with.
- Think about a couple of ways you can find individuals to help.
- Think about what you can do to make working with family history a more delightful and spiritual experience.